

Neighborhood Services

Tammy Perkins, Director

tammy.perkins@phoenix.gov

Program Goal

To preserve and improve the physical, social, and economic health of Phoenix neighborhoods, support neighborhood self-reliance, and enhance the quality of life of residents through community-based problem-solving, neighborhood-oriented services, and public/private cooperation.

Key Services

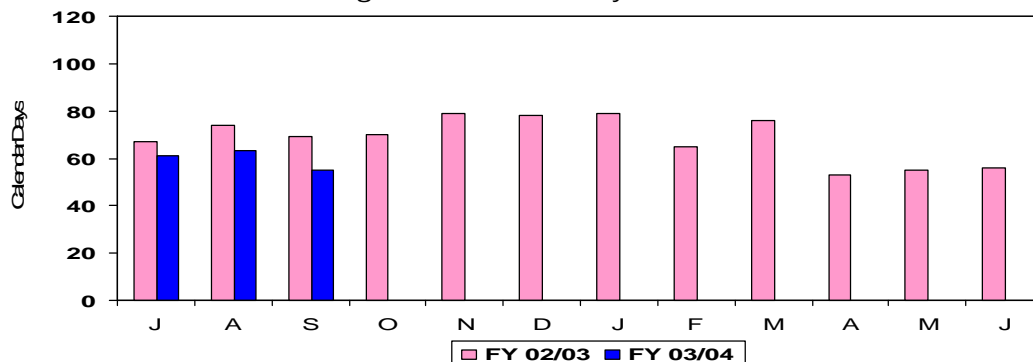
Neighborhood Preservation/Code Enforcement, Housing Rehabilitation, Lead Hazard Control Program, Neighborhood Coordination, Community Development Block Grant Program, Graffiti Abatement, Neighborhood Fight Back Program, Neighborhood Economic Development, Neighborhood Initiative Area/ Redevelopment Area Plan Implementation.

Department Vision

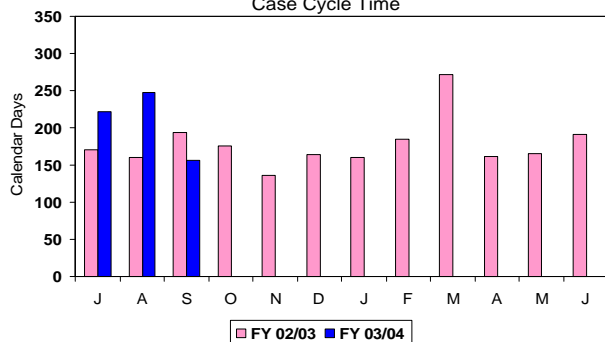
A dynamic, committed partner in building vibrant neighborhoods.

Phone 602-262-7344

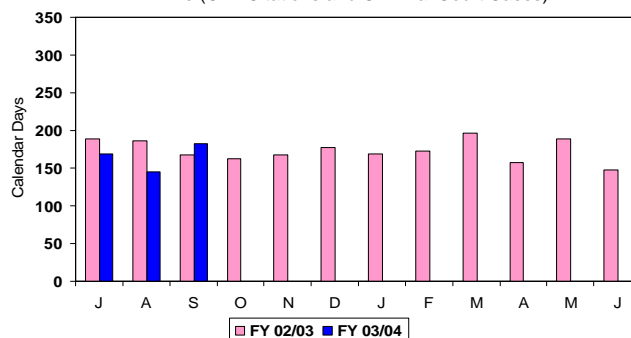
Neighborhood Preservation
Average Overall Case Cycle Time



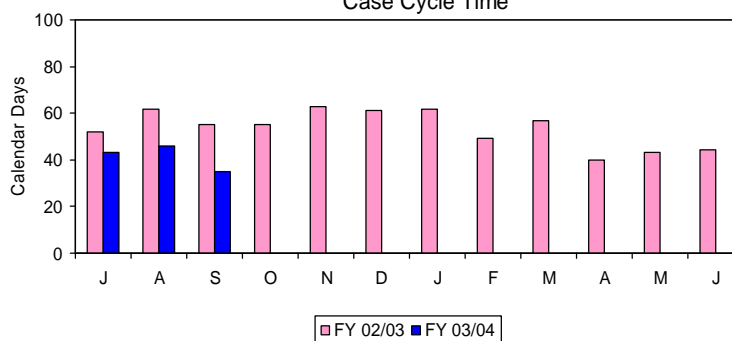
Neighborhood Preservation Average Administrative
Case Cycle Time



Neighborhood Preservation Average Adjudicated Case Cycle
Time (Civil Citations and Criminal Court Cases)

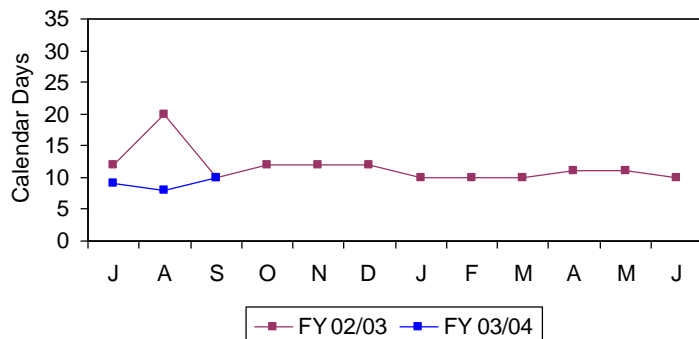


Neighborhood Preservation Average Standard
Case Cycle Time



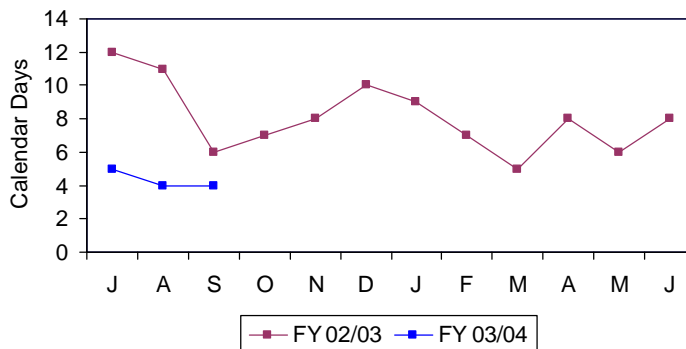
Neighborhood Services $\frac{3}{4}$ continued

**Neighborhood Preservation Average Response Time
From First Call to Inspection***
(Occupied/Non-Hazard Cases)



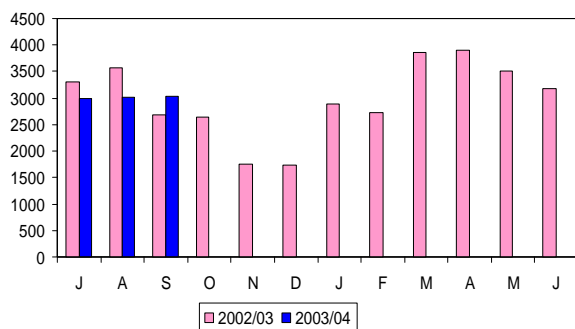
*Response time allows for provision of a pre-notification period.

**Neighborhood Preservation Average Response Time
From First Call to Initial Inspection****
(Vacant/Non-hazard/Other Non-prenotification)

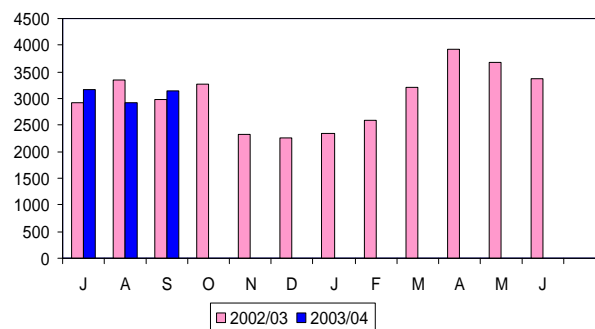


**Potential hazard cases are inspected on the same day the complaint is received.

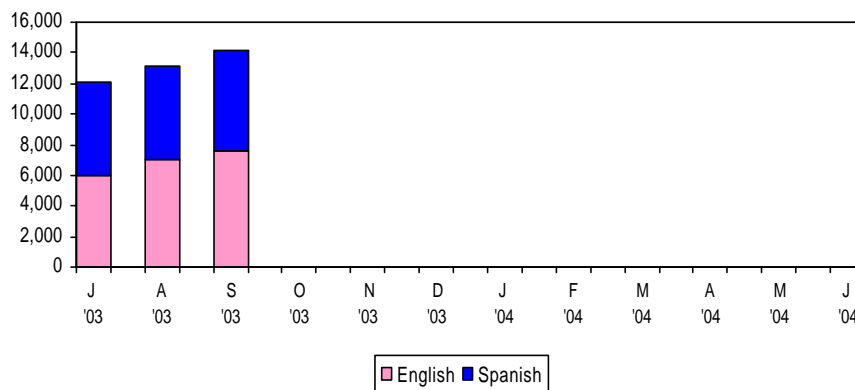
**Neighborhood Preservation Enforcement
Cases Opened**



**Neighborhood Preservation Enforcement
Cases Resolved**



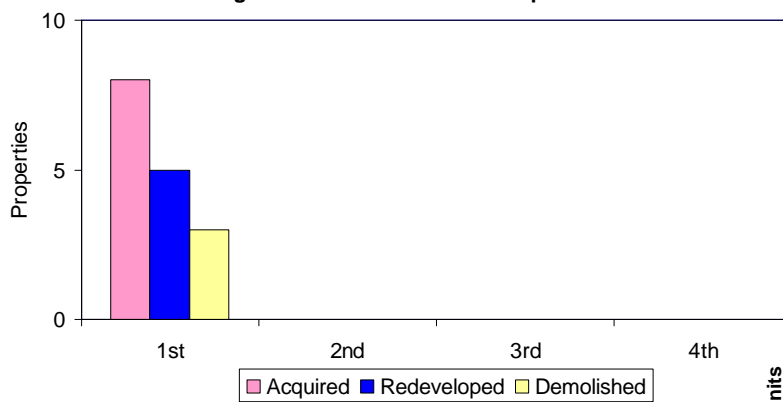
Residents Assisted through Neighborhood Preservation Customer Service Line (Telephone)



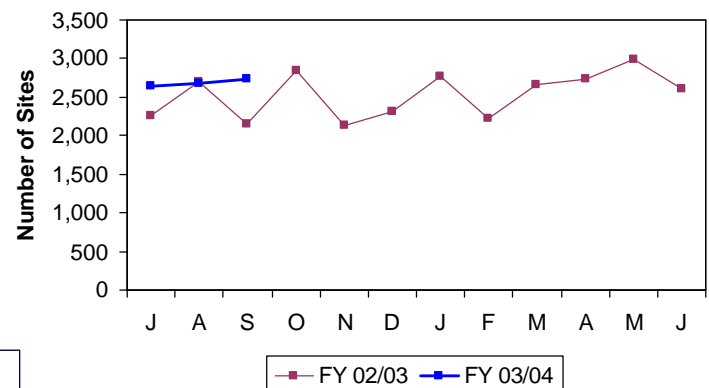
Neighborhood Services $\frac{3}{4}$ continued



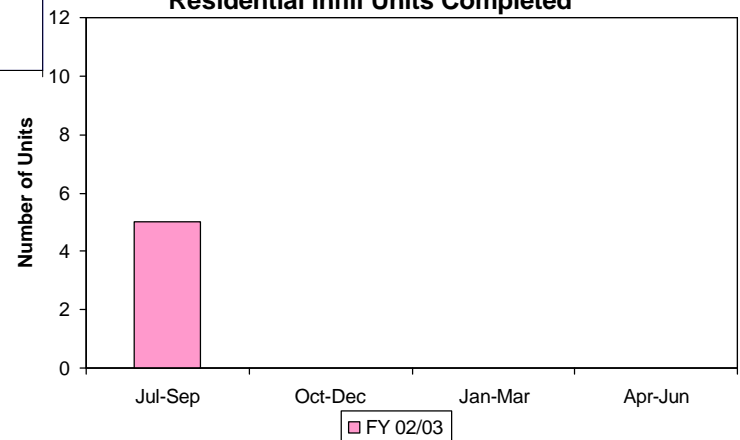
Properties Acquired/Demolished/Redeveloped for Neighborhood Revitalization Purposes



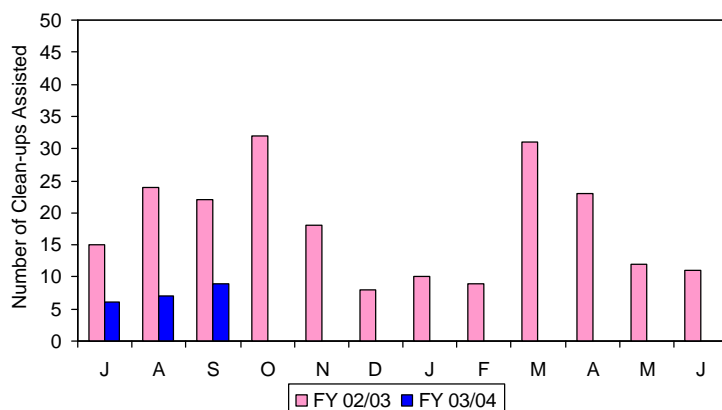
Total Graffiti Removed



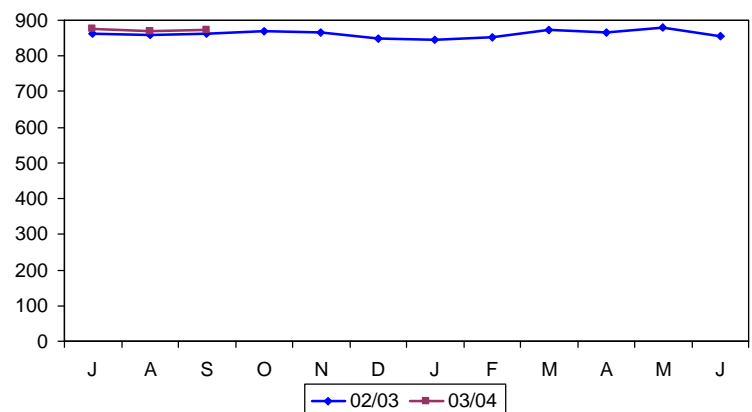
Residential Infill Units Completed



Tool Lending For Neighborhood Clean-Ups

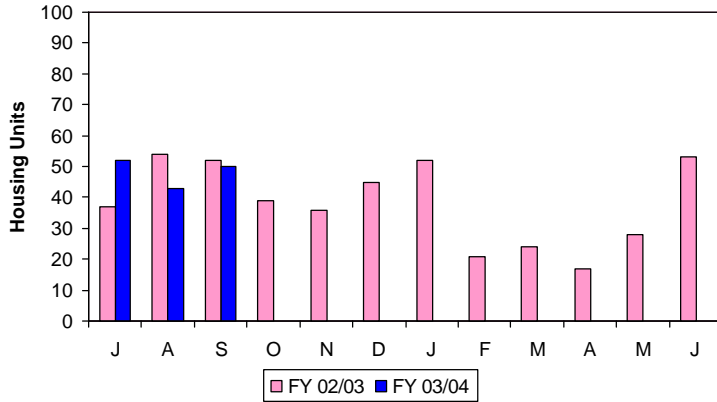


Neighborhood Associations Listed

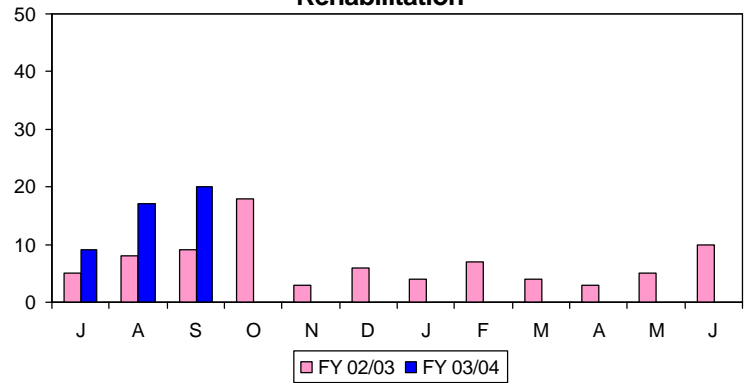


Neighborhood Services ³/₄ continued

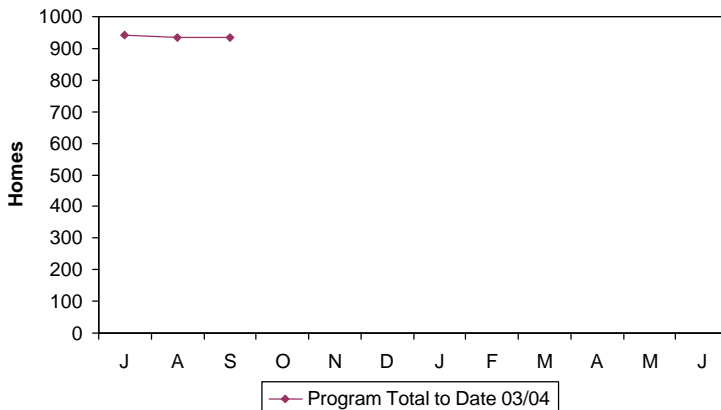
Housing Units Rehabilitated



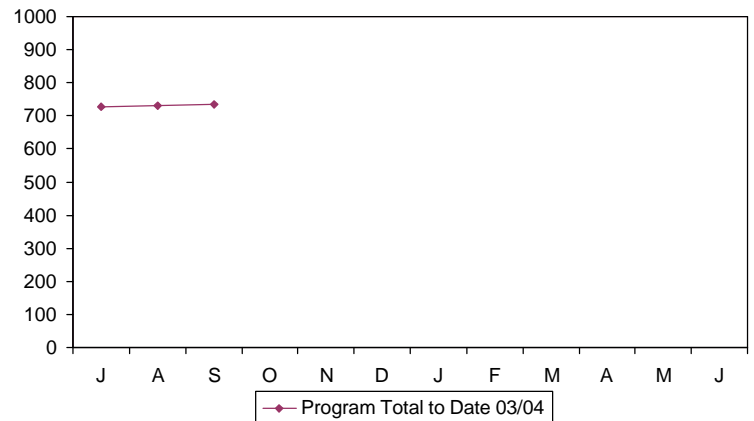
Properties Brought into Compliance with the Neighborhood Preservation Ordinance Through Rehabilitation



Homes Tested for Lead

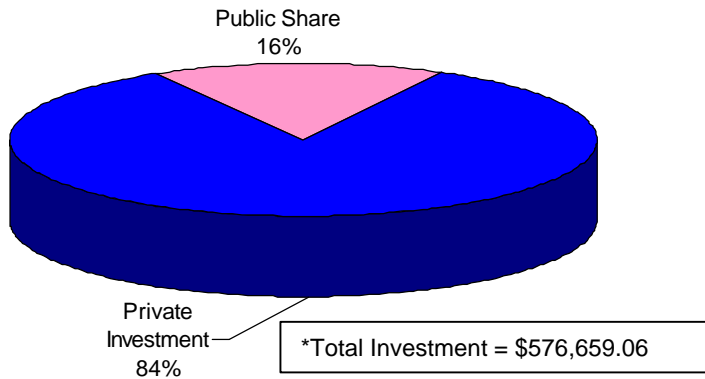


Lead Hazards That Were Remediated

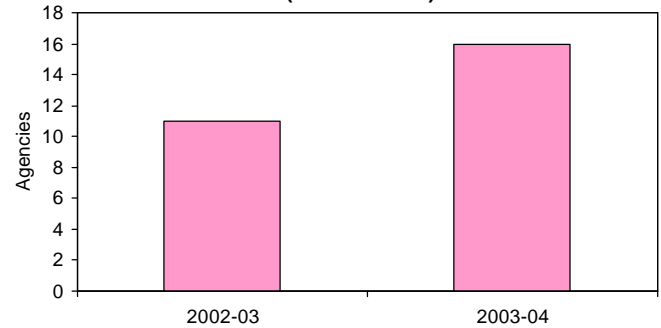


Neighborhood Services $\frac{3}{4}$ continued

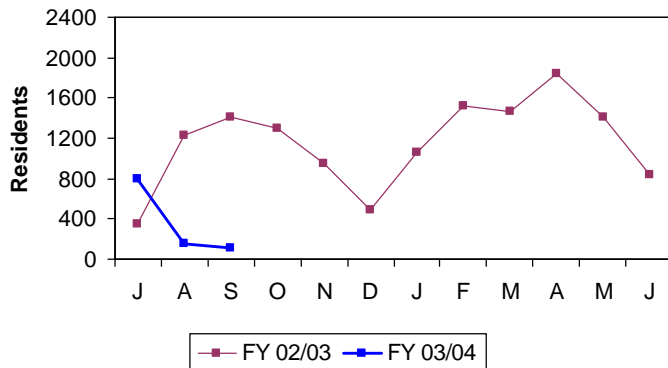
Public and Private Investment in Commercial and Residential Projects (FY 2003-2004)*



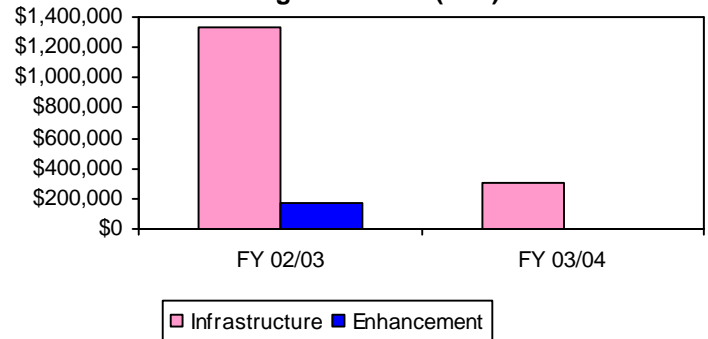
Non-Profit/ Neighborhood Organizations Receiving Technical/Capacity Building Assistance (Year-To-Date)



Residents Receiving Training

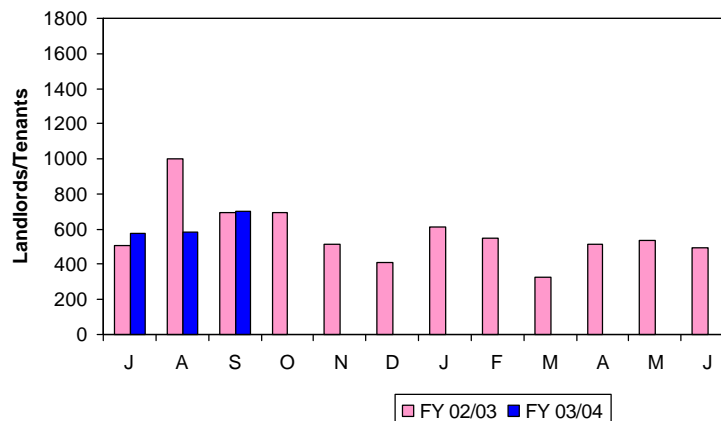


Dollar Value* of Infrastructure and Enhancement Projects Completed in Neighborhoods (YTD)



*Some figures are based on estimates.

Landlords and Tenants Receiving Counseling Services



Neighborhood Services $\frac{3}{4}$ continued**Comments/Highlights**

Neighborhood Services Staff and Residents on Leading Edge Program. On Friday, September 26, NSD staff joined three Phoenix residents on Phoenix Channel 11's Leading Edge Program to discuss ways NSD listens to residents to address neighborhood issues. The show was broadcast live.

Carl Hayden Community Center-District 7. On September 16, NSD staff attended the Grand Opening event for the basketball court at the Carl Hayden Community Center located at 3216 West Van Buren Street. The court was dedicated to Shawn Marion of the Phoenix Suns, who attended the ceremony along with Jerry Colangelo and Connie Hawkins of the Phoenix Suns. Additional attendees included representatives from state and national congressional offices, and the U.S. Attorney's Office.

South Mountain Village Cleanup - Districts 7 and 8. On Saturday, September 6, 2003, NSD staff assisted over 60 volunteers in a cleanup along Central Avenue from the Rio Salado to Mineral Road. This cleanup was a cooperative effort between NSD staff, South Mountain Village volunteers, Parks and Recreation's Work Alternative Program, the Phoenix Police Department's Wake-up Kids program, and the Maricopa County Adult Probation Department. Councilman Lingner was present and served orange juice to the volunteers.